



GENERAL DATA PROTECTION REGULATION

What is it?



The General Data Protection Regulation (GDPR) is new and it helps us to keep information about you safe. We have always looked after your information safely but GDPR helps us check we are doing the best job we can.

Who looks after my information?



A person is called a 'Data Controller' if they look after your information. At Jubilee Medical Centre, the people who look after your data are our GP Partners.

Other staff, including GPs, Nurses, Pharmacists and receptionists use your information for their work – they are called data processors.

What is consent?



It's when you tell us that you are happy for us to use your data to care for you. If you are under 13, usually a parent must give consent on your behalf. If you are over 13, one of our GPs will talk to you to make sure you understand before you give consent.

Who can see my information at the Doctors?



The only people that can see your information are those that need to see it to make sure that you are cared for. This can be doctors, nurses or other people working at Jubilee Medical Centre who support the doctors and nurses in their work.

Do you share my information with anyone else?



We are only allowed to share your information with other people without asking you first if they need it to care for you. An example of this might be sharing your information with doctors at the hospital.

If someone who isn't responsible for your care asks for your information, we will ask you or your parents if its ok to share it. This might be to help organise an activity that you would like to do, and the person organising it needs to check that you are well enough to do it.

Can I see the information you have about me?



Yes, if you are 13 years old or older, you can ask to see your information. Speak to a receptionist to arrange this.

If you still have a question, ask one of our receptionists who will be able to help you